

BID RAF/2024/00016 EMAILS AUTO SIGNATURE AND EMAIL DISCLAIMER SOLUTION

Questions and answers

Q1: Can you kindly confirm the number email users/boxes that we need to quote for?

A: 2852

Q2: Please clarify; “. Ability to send out documents that require an Electronic Signature on the document” By Electronic Signature you are referring to the ordinary Electronic Signature, Digital signature and Advanced Electronic Signatures.

A: We are referring to email signature appended at the bottom of every email sent

Q3: What kind of accreditation do you guys need?

A: Proof that you have a relationship with the software manufacture

Q4: I just wanted to find out more about the services required for the auto email signature and disclaimer. Which software platform is required for the hosting, is there a specific domain that's used?

A: The signature is required to be appended at the bottom of every email sent. Our emails are hosted in Office 365. We are using active directory/Azure Active Directory

Q5: As we have only recently signed our partners up, they have yet to deploy commercial instances of the software in SA. Hence, we would like to Co-bid with our partners.

A: Co-bidding with your partners is tantamount to colluding. You can either bid as an OEM or let your partners bid. Alternatively, you can submit one bid as a joint venture with one of your partners.

Q6: Are there any additional documentation or sections required for RAF to allow a co-bid?

A: If you decide to bid as a joint venture with one of your partners, you will need to submit a joint venture agreement.

Q7: Under the co-bid, the partner will be responsible for the billing and transaction portion, Crossware will be responsible for deployment, support and service for the 5 year period. Would this be acceptable.?

A: Refer to responses to question 5 and 6 above.

Q8: We have been presented the bid by more than 1 partner, can we co-bid along with multiple partners?

A: Refer to responses to question 5 and 6 above.